

“Views of a Medical Home: Through the Eyes of Families”

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presented by Anne McNally and Kathleen Watts from NC EHDI
Film from Tom Lipscomb Productions*

“I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel.” *Maya Angelou*



<http://www.medicalhomeinfo.org/>

<http://www.familyvoices.org/toolbox/>

<http://www.medicalhomeinfo.org/states/index.html>

<http://www.medicalhome.org/leadership/brochures.cfm>

<http://internet.dsc.uic.edu/forms/medicalhome/4016.pdf>

<http://www.medicalhomeimprovement.org/assets/pdf/MHIK-IV-B.pdf>

- AAP medical home is:
- Accessible
 - Family-centered
 - Coordinated
 - Compassionate
 - Continuous
 - Comprehensive
 - Culturally effective care